

24*7 automatic hairfoil dispenser instruction manual



Supplied with your Procure 24*7 fully automatic hair foil dispenser:

Power supply lead
Foil collection tray

Accessories (not supplied):

Compatible foil rolls:
100m x 500m / 450m silver 24*7 foil
120m x 500m / 450m silver 24*7 foil

Collection trays (not supplied):

Foil collection tray pack - Contains 3 stackable trays

Contents

Important information

Notes on disposal	
Packaging of your new 24*7	1
Disposal of old appliance	1
Notes on safety and warnings	2

Your new Procure 24*7

Getting to know your 24*7	
The machine	3
Loading foil	4
The keypad	5
Selecting foil - Length, fold & quality	6
Start, stopping & resetting the programme	6

Troubleshooting

Rectifying minor faults yourself	7
----------------------------------	---

Cleaning & maintenance

Important information for cleaning	8
------------------------------------	---

Customer service

Contact details	9
-----------------	---

Consumption data

Electrical information	
Consumption	10

Guarantee	11
------------------	-----------

Notes on disposal

Packaging of your new 24*7

- ! Dispose of all packaging carefully. Packaging material is not a toy and must be kept away from children.
- ! Keep all plastics away from children to avoid danger of suffocation

Where possible please recycle, or re-use, packaging materials.
This saves raw materials and reduces waste!

Old appliance

- ! Make the old appliance unusable:
 - Pull the mains plug out
 - Disconnect the power cable

The old appliance contains valuable materials which should be reprocessed.

Please assist with environmentally friendly disposal or re-use.

Notes on safety & warnings

This machine meets the relevant safety requirements.

The manufacturers cannot be held liable for damage caused by non-compliance with these Warning and Safety instructions.

- ! Read the enclosed documents carefully, they contain important information for installation, safety and the use of the machine.
- ! Keep all relevant documents in a safe place and make them available to later users/owners.
- ! Install the machine only as described in the installation instructions.
- ! Do not connect the machine if it has visible damage, if in doubt consult customer service or your distributor.
- ! Operate the machine on a flat dry surface away from liquids.
- ! Do not allow liquids to come into contact with the machine.
- ! Operate the machine using only the power supply unit provided.
- ! Do not remove the cover panels from the machine, there are no user serviceable parts inside.
- ! Keep your hands free from internal areas when closing the lid in order to avoid the cutting mechanism.
- ! Before loading foil make sure the lid latch is locked in place.
- ! Make sure the internal mechanism is free from loose foil when loading and unloading the machine.
- ! When not in use ensure the machine is switched off and unplugged.
- ! Operate the machine away from other large electrical appliances which may interfere with foil recognition operations.
- ! Keep the machine free from scraps of dust, hair and any other debris which may interfere with internal workings.
- ! Do not interfere with foils as they are produced by the machine as this may affect the operation procedure.

Getting to know your 24*7

The machine body:



- 1. Keypad
- 2. Release catch
- 3. Foil collection tray



- 4. On/off switch
- 5. Power supply outlet

Getting to know your 24*7

Preparing the machine for use - Loading foil.

Ensure the 24*7 machine is placed on a flat dry surface away from other large electrical items which may interfere with the foil recognition system.

Open the top lid of the machine by lifting the release catch (2) and pulling the lid up. Ensure the safety catch is engaged holding the lid in the fully open position as shown in fig 2.

Insert the foil into the locators inside the body of the machine. The core locators will only accept the corresponding sized core which hold the foil - make sure the foil is correctly inserted with the large core side in the large locator and the small in the small locator. The foil will feed forward from the underside of the roll as shown in fig 1.

Pull foil forward as shown in fig 1 making sure foil is pulled taut and crease free. Pull forward to allow approx 5cm of foil to overhang the lip of the machine making sure the foil sensor is covered as shown in fig 1.

When foil is correctly loaded close the lid of the machine by releasing the lid stay catch as shown in fig 2 (green arrows) and then lowering the lid as in fig 2 (grey arrows). Take care of the sharp cutting blade when lowering the lid which must be fully closed in order for the machine to operate

Make sure the machine is plugged into the power supply and that the on/off switch is in the on position (the lights will come on when the machine is switched on).

You are now ready to select the foil options you require!

Fig 1.

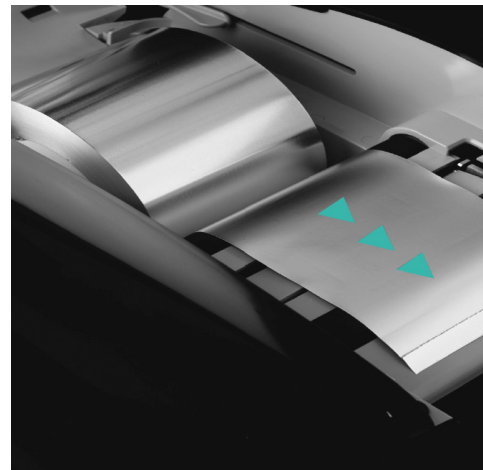
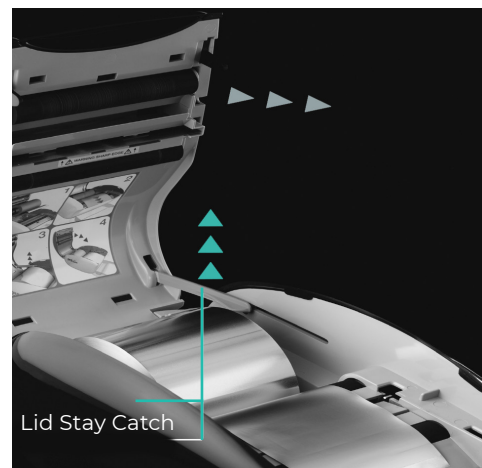
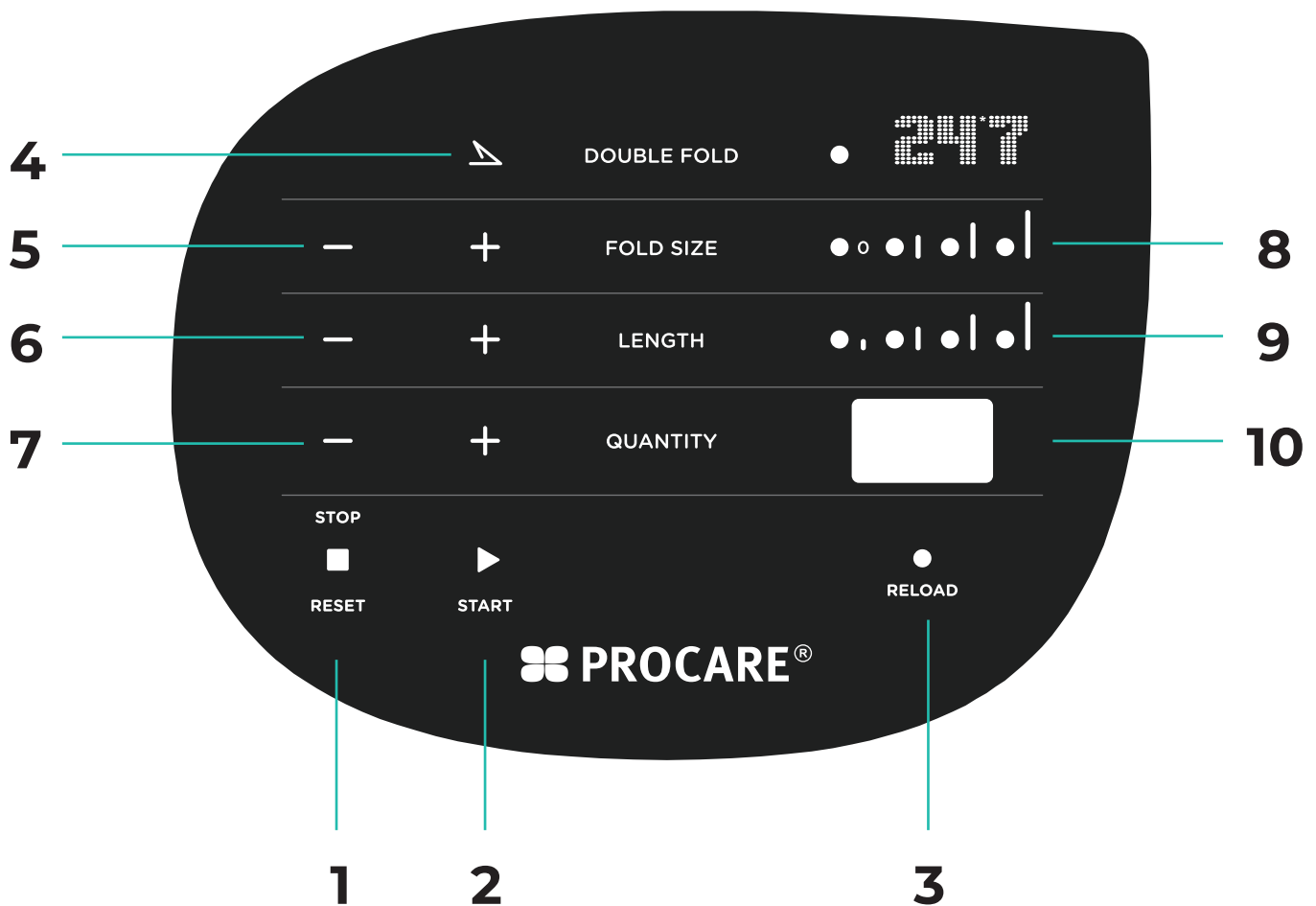


Fig 2.



Getting to know your 24*7

The keypad



1. Stop/reset button
2. Start button
3. Reload indicator
4. Double fold selector button
5. Fold size selector button
6. Foil length selector button
7. Foil quantity selector button
8. Fold length indicator light
9. Foil length indicator light
10. Foil quality display

Getting to know your 24*7

Preparing the machine for use, programming the keypad:

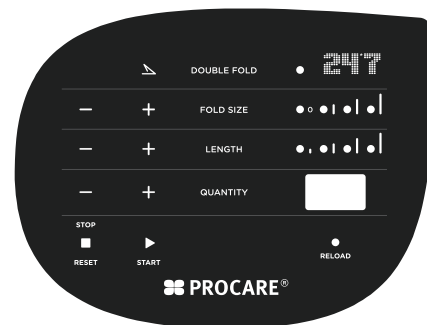
Fold length options NOTE:

Use the double fold selection button to choose single/double fold.

0 = 0mm | = 5mm | = 10mm | = 15mm

Foil length options:

| = 160mm | = 230mm | = 300mm | = 350mm



Choose which lengths of foil you would like to select using the - and + foil length selector buttons. Insert your foil collection tray by inserting the locator found on the rear of the tray into the slot at the front base of the 24*7. It is important that the tray is correctly fitted in order for the foil to stack neatly.

Choose which fold option length you would like and select with the - and + fold length selector buttons. Select the single or double fold using the double fold selector button.

Choose the number of foils you require (between 1 - 50) using the - and + foil quantity selector button.

Once you are happy with your selection press the start button and your foils will automatically dispense into the foil collection tray. Do not interfere with the foils coming out of the machine in any way as this may cause problems.

You may pause the operation at any time by pressing the 'stop' button (1), simply press the start button (2) to continue the operation. If you wish to change the length, fold length or number of foils at any time during the operation, simple press the 'stop' button (1) and make the required changes before re-starting with the start button (2).

To cancel an operation or to reset the machine press and hold the stop button (1). This both cancels the current operation and resets the machine to the last settings entered. Each time you switch the machine on it will immediately recall the last setting entered, you may use these settings or reset at any time.

Troubleshooting

Rectifying minor problems yourself.

Malfunction	Possible cause	Remedial measure
No light when power is on	Power supply is not connected	Check plug is in wall socket & power is switched on
	The machine is switched off	Turn power supply switch on at rear of machine
	Internal fault	Disconnect from power and contact maintenance
Reload light is on continuously	Out of foil	Insert new foil roll
	Feed error	Clear jam (if present)
	Unsuitable foil	Check foil is a recognised 24*7 compatible product
	Interference from secondary electrical source	Move machine away from other electrical units
Machine displays E on display	Possible serious error	Turn machine off & leave for 10 seconds before turning back on - if problem persists contact maintenance

Cleaning instructions

Important notes

- ! Do not allow the machine to come into contact with liquids, either internal or external.
- ! Do not use solvents or solvent based cleaning agents.
- ! Do not use scouring based cleaning agents.
- ! When cleaning the machine ensure the unit is switched off and the plug is disconnected from the power supply.
- ! When cleaning any internal parts of the machine take extreme care of the sharp cutting blade at the front of the machine housed behind the lid release catch.

Use a soft cloth with minimal amounts of a standard solvent free cleaning agent to lightly polish the housing of the 24*7 machine - we do not recommend using a damp cloth on any part of the unit.

Regularly check the interior of the machine for scraps of foil, dust, hair and any other loose debris. If required remove these with a dry cloth taking care of the sharp cutting blade.

Customer service

Prior to contacting customer service, please read through the troubleshooting section to see whether you can rectify the problem yourself. Do not under any circumstances attempt to remove the outer casing or to rectify any major problem.

! If you request a service visit or a replacement and the machine is found not to be faulty please note you will incur costs even during the guarantee period.

If you are not able to resolve an issue yourself, switch off the power and remove the mains plug.

In the first instance please contact your machine supplier.

If this is not successful, you can contact our customer service department in the following ways:

Tel: +44 (0) 117 965 0616 GMT 08.30 - 17.00

Fax: +44 (0) 117 958 4884

Email: sales@hairfoil.com

Please have the serial number of your machine available.

The serial number can be found on the label on the rear of your machine.

Technical specifications

! Actual consumption figures may vary from those stated here:

PSU input: 100 - 240 volts 50 - 60Hz 0.6A

Polarity: Centre positive

Machine Rating: 15V DC 1.2A

Operating Temperature: 10°C - 25°C

Approvals: CE FCC UL CSA C✓

Guarantee

Given by Procure UK Limited, Unit 6, Lodge Causeway Trading Estate, Lodge Causeway, Fishponds, Bristol, BS16 3JB, United Kingdom ('Procure').

This product is guaranteed against manufacturing defects for a period of one year from the date of purchase.

The Guarantee is only valid if:

1. You have in the first instance contacted your local distributor and followed any instructions given to you regarding a claim under this Guarantee.
2. If instructed by your local distributor, you have called the Procure helpline (0117 965 0616 from the UK or +44 117 965 0616 from outside the UK, available 08.30 - 17.00 GMT Monday to Friday) and followed any advice given by the call handler for the rectification of the defect.
3. The product has been used and maintained in accordance with Procure's instructions (including without limit regular cleaning and removal of any hair clippings or dust) using only the Procure foil rolls designed for it and subjected to normal salon use only.
4. The defect is not due to use of an unsuitable or inadequate power supply (including without limit power surges) or from any contact with water or other liquids.
5. The defect is not due to wear and tear, accident, misuse neglect, abnormal working conditions or repair or attempted repair other than by Procure or Procure authorised agents.
6. The defect is not due to damaged caused by foreign objects or substances (including without limit cosmetic damage to the casing caused by the exposure to styling products or other chemical preparations or otherwise).
7. Procure has received your original proof of purchase for this product. Procure accepts no responsibilities for any forms or proofs of purchase lost in the post and use of registered post is therefore recommended.

Under this guarantee (which is non-transferable) Procure will, at its option, repair or replace free of charge the product (or any replacement part thereof) found to be defective. The Guarantee does not extend to any consequential loss or damage. After repair or replacement the relevant Guarantee period will be calculated from the original date of purchase.

All claims under this Guarantee must be submitted in writing to Procure and must be received no later than the last day of the Guarantee period. All claims must be accompanied by the original proof of purchase or, where the Guarantee registration form has been returned with full details of the serial number of the product.

Guarantee

Procure shall have no liability to you or be deemed to be in breach of this Guarantee by reason of any delay in performing, or any failure to perform, any of its obligations in relation to this product, if the delay or failure is due to any cause beyond Procure's reasonable control. Without limiting the foregoing, the following shall be regarded as causes beyond Procure's reasonable control:

- Act of god, explosion, flood, tempest, fire or accident.
- War or threat of war, sabotage, insurrection, civil disturbance or requisition.
- Acts, restrictions, regulations, bye-laws, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority, import or export regulations or embargoes.
- Strikes, lock outs or other industrial actions or trade disputes (Whether involving employees of Procure or of a third party).
- Difficulties in obtaining raw materials, labour, fuel, parts or machinery.

Procure operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

Subject as expressly provided in this Guarantee and except where the product is sold to a person dealing as a customer (within the meaning of the Unfair Contract Terms Act 1977), all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.

This Guarantee shall be governed by and construed in accordance with English law.